This resource guide is a publication of the Common Ground Health Clinic, REACH NOLA, Jericho Road Episcopal Housing Initiative and the Louisiana Public Health Institute







Download additional copies & check for updates on our websites:

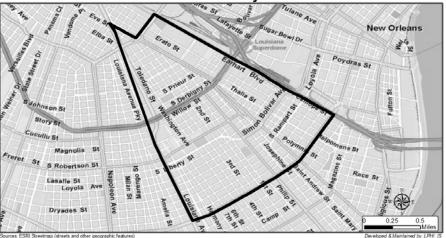
www.reachnola.org

www.commongroundclinic.org

Please direct comments, updates and inquiries to Coleen Murphy Community Resource Specialist CGHCguide@gmail.com 504-365-8800

Updated July 2010

Central City



NEW ORLEANS





CENTRAL CITY RESOURCE GUIDE

Compiled by the Jericho Road
Episcopal Housing Initiative,
Louisiana Public Health Institute,
Common Ground Health Clinic
& REACH NOLA
Updated: July 2010

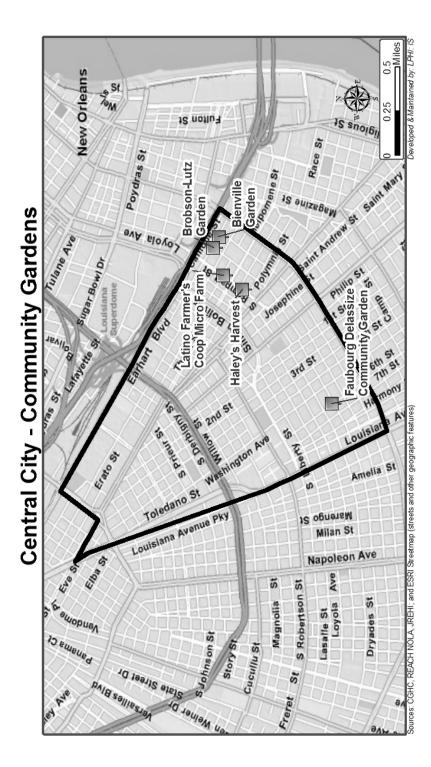
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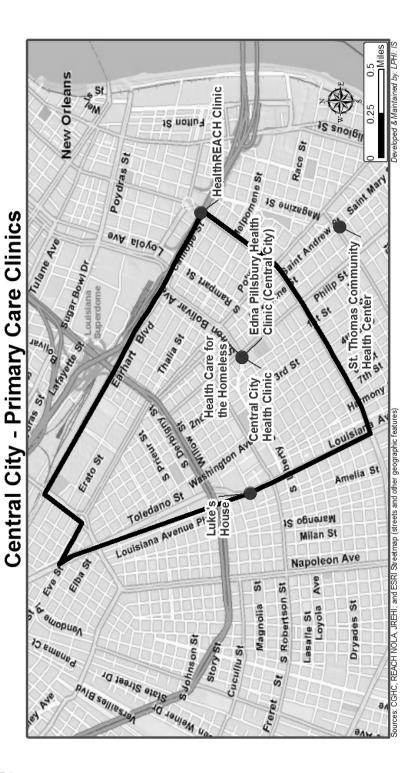
Using This Guide

This edition of the resource guide was compiled for use in the Central City community and includes some resources beyond its historic borders. The area covered extends roughly between St. Charles and Broad/Martin Luther King Blvd and Louisiana Ave and US Highway 90/Earhart Blvd. We have also included some listings for statewide & national agencies that assist people in connecting with local services. Out of area listings are marked with an asterisk (*).

Our intention with our resource guides is to increase public access to services that are free or low-cost. Most agencies that state they have a sliding scale require proof of income (i.e. check stubs, W2 forms, letter from person supporting you and their check stub, etc.). Usually they will require an ID and/or a utility bill to verify your address. If you have a question about costs, services or eligibility, call ahead.



2 55



Basic Needs Assistance

Berean Presbyterian Church/CPUMI Resource & Referral Center

504-524-8730 (Felicity St.), 504-525-3198 (Simon Bolivar St.) Two locations: 2128 Felicity St., 1629 Simon Bolivar,

New Orleans, 70113

M-Sat, 9 AM-3 PM

Food pantry 1st & 3rd Saturdays, 7-9 AM, for 70113 residents only. Clothing distribution daily. Counseling, computer/internet access, literacy programs for adults & children.

Free; Walk-in or call for appt. Spanish spoken? N

CCANO (Catholic Charities Archdiocese of New Orleans) Community Centers

(504)523-3755, www.ccano.org/community_centers.htm 1000 Howard Ave. Suite 1000, New Orleans

M-F: 8:30AM-5PM

Operates 14 community centers throughout New Orleans area with case management and referrals to many rebuilding and social service programs, including food, after school programs, domestic violence shelters, housing, healthcare, counseling. New clients for long term case management taken on 1st or 2nd day of each month; appointments required. List of community center locations follows.

Free; Call specific locations for information about services currently offered.

Spanish spoken? Y, through Hispanic Apostolate: 504-310-6909, Se habla espanol

St. John the Baptist Community Center CCANO

(504) 581-4987 1920 Clio Street, New Orleans, 70113 M-F 8-4, Food bank 8-12 Serves zip codes 70113, 70114, 70130, 70131.

Federal Dep. Of Social Services*

225-342-3947

1010 Common St. 10th I	El Now Orloops 70112	Planned Parenthood	Pg 16
1010 Common St. 10th Fl., New Orleans, 70112 M-F 8-4:30 NO Office, www.dss.state.la.us		Project Lazarus	_
•	es and local offices for federal & state	Project Save	
	ng food stamps, Medicaid, WIC, SSI,	1 Toject Save	1 g 23
	ealth, FEMA/missing persons, child	River Town Optical	Pg 11
- ·	Haven Law info & locations for safely	Safe Haven Program	_
* *	r 31 days old: 1-800-CHILDREN	Safe Streets Strong Communities	
Free;	Spanish spoken? Y, Se habla espanol	St. John the Baptist Community Center (CCANO)	Pg 3
1100,	Spanish spoken. 1, Se haota espanoi	St. Thomas Breast Imaging Center	
Food Stamp Program (SNAP)*	St. Thomas Community Health Center	Pg 6
1-888-LAHELPU (1-888	· · · · · · · · · · · · · · · · · · ·	Southern Poverty Law Center Immigrant Justice	_
Call for info on LA Food	,	Southern I overty Zuw Center miningram vasiteemmin	18
Free;	Spanish spoken? N	Take Charge Family Planning Services	Pg 17
		Target \$4 Formulary	_
Total Community Actio	on*	Total Community Action	Pg 4
General Info 504-872-03		Trinity Counseling & Training Center	_
	assistance programs, including:	Touro Diabetes Management Center	_
1 1	transportation, counseling, food pantries,	Touro Infirmary Hospital	
employment, tax assistar		Tulane Behavioral Health Center—Tulane Medical Center	
Free		Tulane University Hospital Downtown	Pg 20
WIC - Women Infants	& Children Nutritional Program*	Unemployment Insurance	Pg 32
1-800-251-2229, www.dhh.louisiana.gov		Unity of Greater New Orleans	
WIC supplies supplemental nutritious foods, nutrition education		Urban Impact Ministries & Castle Rock	
	linics, and screening and referrals to	•	Ü
_	social services, for pregnant women,	VOTE (Voice of the Ex-Offender)	Pg 41
from the beginning of pregnancy until up to 6 months after the		Voyage House	Pg 28
baby is born or one year	after the baby is born in women who are		_
breastfeeding, and childr	en up to the age of 5 years old. Central	Wal-Mart \$4 Formulary	Pg 21
City WIC centers listed b	pelow.	WIC	Pg 4
		Women's Healthcare Center	Pg 17
Orleans Parish WIC C	linic- Central City	Women's Health & Justice Initiative	Pg 39
(504) 658-2895, Fax 504	-565-7493	Women With a Vision	Pg 17
2222 Simon Bolivar Ave	., 2nd Fl. (in Central City Health Clinic		
building, Edna Pilsbury	Clinic), New Orleans, 70113	Young Aspirations/Young Artists	Pg 40
M-F 8-4		Youth Empowerment Project	Pg 44
Free; Call for appt.	Spanish spoken? Y, Se habla espanol	Youth Link	Pg 9

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Patient Advocate Foundation	

Primary Care Clinics

Central City Health Clinic

(504) 571-1607

2222 Simon Bolivar, 1st Fl., New Orleans, 70113

M-F 8-4

Provides pediatric and adult primary care services, including physicals, laboratory tests, TB tests (\$15), PAP smears, family planning, STI and HIV testing and podiatry referrals.

Minimum payment \$60 first visit, \$40 thereafter. Medicaid,

Medicare only; Walk-in or Call for Appt.

Spanish spoken? N

Edna Pillsbury Health Clinic (Central City)

(504)658-2825

2222 Simon Bolivar Ave, 2nd Fl., New Orleans

M-F 8-6

General pediatric health services.

Minimum \$25 first visit, \$15 thereafter. Medicaid, Medicare, uninsured *Spanish spoken? N*

Health Care for the Homeless Program

(504)658-2785

2222 Simon Bolivar Ave, New Orleans

M-F 8-6

Comprehensive program offering primary medical care, dental care for homeless individuals ONLY.

Services free if homeless and connected with homeless services agency; Appt ONLY.

Spanish spoken? N

Health REACH Clinic (New Orleans Dream Center)

504-621-5544, www.neworleansdreamcenter.org

1137 St. Charles Ave., New Orleans, 70130

10:30-2, 2nd Saturday of each month

Basic primary care services including dental, vaccinations, prescriptions. Vet services also. 2010 dates: September 11, October 9, November 13, December 11.

Free; Walk-in

Spanish spoken? Y

Latino Health Outreach Project of the Common Ground Health Clinic	Gris Gris Lab	Pg 35
504) 377-7281, www.cghc.org/lhop.html	Habitat for Humanity	Pg 45
Th 7-9 AM at MLK & S. Claiborne	Head Start New Orleans	
Mobile clinic with basic primary care, vaccinations, first aid and	Health Care for the Homeless	
vound care, herbal medicine, health education, bilingual	HealthREACH Clinic New Orleans Dream Center	
ssistance with social work & referrals and distribution of	Hispanic Family Health Helpline	_
personal protective equipment along with trainings on proper use.	Hispanic Prenatal Helpline	_
Free; walk-in Spanish spoken? Y, Se habla espanol	HIV Outpatient Program Clinic	Pg 12
	Homeless Dental Clinic	_
Luke's House	Housing Authority of New Orleans (HANO)	_
504)899-3431		υ
700 Louisiana Ave. (Mount Zion United Methodist Church),	INCITE! Women of Color Against Violence	Pg 25
New Orleans, 70115	Isrealite Baptist Church: Liberty City CDC	_
5:30-8 PM (Salvation Army vouchers at 4:30)	1 3 3	υ
Primary care for adults and children (including basic lab tests),	Jericho Road Episcopal Housing Initiative	Pg 27
piritual health counseling, mental health counseling, referrals,	Juvenile Justice Project of Louisiana	_
nd childhood immunizations.	Juvenile Regional Services	
Free; Walk-in OK Spanish spoken? N	C	Ü
	Kedila Family Learning Center & Afterschool Program.	Pg 36
St. Thomas Community Health Center*	Kindred Hospital	
504) 529-5558, (504) 529-8840 fax, www.stthomaschc.org	Kingsley House	_
020 St. Andrews (at Magazine St.), New Orleans, 70130	•	
M-F 8-4:30, Sat 8-1	LATAN	. Pg 30
Adult and pediatric primary medical care including PAP smears,	Latino Health Outreach Project of CGHC	_
TI and HIV testing, lab services and referrals.	Latino Farmer's Cooperative	_
Specialty Services: LA Breast Cancer Screening M-F 8-12, 1-	Latino Resource Guide	Pg 36
:30, Sat 8-12; Optometry (Eye) M-Th 8-12, 504-529-5558 Ext.	LGBT Community Center of New Orleans	Pg 36
02; Eye exams, glasses.	Liberty House	Pg 27
All forms of insurance, Medicaid, Medicare. Sliding scale for	Liberty's Kitchen	Pg 32
ninsured, \$20 minimum. Mammograms are free for ages 40+.	Lindy's Place	
Glasses, \$20; Appt Only. Call between 7:30-8:30AM for same	Living Witness Nehemiah Restoration Program	
lay appt.	LA Answers Aging & Disability Resource Center	. Pg 21
panish spoken? Y, for medical services, Se habla espanol.	LA Breast & Cervical Health Program	Pg 14
Monthly Sat. mammogram clinic for Spanish-speakers, 9-12.	LA Office of Disability Determinations	Pg 30
	LSU Dental School Clinic	
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Mental Health

Central City Behavioral Health Clinic

(504) 568-6650, (504) 568-4667 fax; www.mhsdla.org 2221 Philip St., next to Edna Pillsbury, New Orleans M-F, 8-4:30

Mental health services provided, including medication, crisis counseling, outpatient mental health services for adults, addictive disorders counselors, and developmental disorders counselors. Preliminary screening visit required for each new patients before psychiatrist or counseling visit scheduled. Same day psychiatrist visits can sometimes be arranged for acute patients.

Insurance, Medicaid, Medicare, or otherwise free or "flex pay" for low-income individuals; no one turned away; Appt. and walk-in OK

Spanish spoken? N

Community Care Hospital

(504) 899-2500 or 1-866-695-CARE, 24 Hour Line 1421 General Taylor St., New Orleans 24 hrs.

Inpatient psychiatric care for adult and geriatric patients. 21-bed capacity. Also outpatient 2-3 day/week and partial patient 5 day/week support and counseling.

Payment method & amount decided on a case by case basis; Appointment Only Spanish spoken? N

Cope Line by Via Link*

(504) 269-COPE (2673) or (800) 749-COPE (2673) or 211; Also Nat'l Suicide Prevention Lifeline 800-273-8255; www.vialink.org 24 hours

Emergency social services hotline for persons in crisis

Free; Spanish spoken? Y, using ATT translation

Kindred Hospital Geriatric Behavioral Health Unit*

504 899-1555, LATDD/TTY#800 947-5277 Fax 504 894-7679

3601 Coliseum Ave, New Orleans, LA 70115

Inpatient care for patients 65 and older. Full range of treatment methods and techniques, including psychiatric evaluations, internal medicine, neurological consultations, psychosocial and nursing assessments, and lab testing. Individualized treatment plan may include the following services: individual, family and group therapy, medication management and education, occupational, physical or speech therapy, expressive art therapy and discharge planning.

Most insurance accepted, including Medicare; Appt. only

Louisiana Spirit Coastal Recovery Counseling Program*

1-866-310-7977, 24 hours a day

Crisis counseling for people affected by the oil disaster in the Gulf.

Louisiana Youth Enhanced Services*

Main 504-483-7240, Clinic 504-483-1985, Fax: 504-483-7264, www.layes.org, reginald.parquet@la.gov 3801 Canal St., Ste 301, New Orleans, 70119 M-F 8-5

Mental health clinic for children, program for children and youth with emotional and behavioral disorders. LA Office of Mental Health coordinates referrals to appropriate services. Website serves as resource for child/youth mental health.

Free, Medicaid, private insurance; Call or visit website for complete info Spanish spoken? N

National Alliance on Mental Illness (NAMI)*

Main Number: 504-896-2345; West Bank: 504-368-1944 www.namineworleans.org, 1538 Louisiana Ave., New Orleans M-F, 8:30-4:30 Office Hours, Drop-In Center T & Th 2-6, W 2-4:30, Sat & Sun 12-6

Provides mental health day treatment, supported housing services and supportive employment services to adults with chronic mental illnesses.

Drop-In Center is free; Medicaid and other insurance accepted for additional services; Walk-In or Appt Spanish spoken? N

Project Food Store

(504) 586-1762, 2238 Martin Luther King Jr Blvd Monday-Sat 6am-9pm; Sunday 6am-8pm

Rouses Market

(504) 896-7910, 4500 Tchoupitoulas St Seven days a week, 7am-10pm WIC

Sav-A-Lot

504 822-4005, 2841 S. Claiborne Ave Monday-Saturday 8AM-9PM, Sunday 8AM-9PM WIC

South Claiborne Market

2349 S Claiborne Ave 8AM-8PM, 7 days a weeks

Summer Discount Inc.

(504) 891-8098, 2611 Washington Ave Monday-Sat 7am-7pm

WIC

T & S Discount Store

(504) 895-4027, 2733 Baronne St Monday-Sat 8:30am-7pm

Williams Supermarket

(504) 525-1628, 2139 Saint Charles Ave 7:30AM-8PM, 7 days a week

Zara's Supermarket

(504) 523-3658, 2042 Prytania St

Danny Food Store

(504) 585-1599, 2000 Earhart Blvd 7am-10pm 7 days a week

Dryades Grocery

(504) 522-4307, 2135 Oretha C Haley Blvd

Friendly Supermarket

(504) 897-0132, 2704 1/2 Lasalle St 8AM-9PM, 7 days a week

H & M Meat Market

(504) 895-9191, 2001 7th St M-F 7am-9pm, Sat 8am-9pm, Sun 8am-5pm

Jewel-Osco

(504) 524-9355, 2136 Magazine St 7AM-8PM 7 Days a Week

Keller Market Food Store

(504) 523-8648, 1802 Magnolia St Tues-Sat 6am-5pm

King's Meat Market & Grocery

2745 S Broad St 7AM-7PM, 7 days a weeks

WIC

Magnolia Super Market

(504) 558-0871, 2201 Magnolia St Monday-Sat 7am-7pm; Sunday 7am-2pm

Mike's Discount Store #2

(504) 522-9157, 1433 Baronne St 7AM-7PM Monday-Sat.

Neighborhood Discount Market

(504) 899-4954, 3222 Baronne St 7am-6pm 7 days a week

National Suicide Prevention Hotline*

800-273-8255 (English), 888-628-9454 (Spanish), 800-799-4889 for hearing & speech impaired with TTY, www.suicidepreventionlifeline.org

24 Hours

Counseling and support. Spanish spoken? Y, Se habla espanol

Trinity Counseling and Training Center

(504) 522-7557

2108 Coliseum St. behind Trinity Church (Between Jackson and Josephine), New Orleans

M 9-6, T & W 9-8, Th 10-6, F 9-1

Individual, group (groups change each semester), couple and family counseling for all ages. Please call and leave message with call back information if interested.

Sliding Scale (bring ID & proof of income), No one turned away; Appt. Only Spanish spoken? N

Tulane Behavioral Health Center - Tulane Medical Center* 504-988-4794, 988-4677

1415 Tulane Ave, 4th Floor of Hospital, New Orleans, 70112 M-F, 8:30-5

Outpatient services for all psychiatric disorders serving children, adolescents, and adults. Services include medication management, therapy, and counseling.

Medicare accepted by faculty physicians; For residents, \$50 first visit, sliding scale after that; Appt. Only Spanish spoken? N

Youth Link*

(504) 895-2550, www.vialink.org/youth.html 24 Hour Call Line

Emergency counseling, referral service and talk line for anyone feeling suicidal or depressed, geared toward teens and young adults.

Free; Spanish spoken? Y, Se habla espanol

Dental & Eye Care

Homeless Dental Clinic/Healthcare for the Homeless

(504) 658-2785

2222 Simon Bolivar Ave. New Orleans

M-Th 8-5:30, closed holidays

Dental services including exams, x-rays, cleanings, filling, extractions, dentures, repairs, relines; for homeless population only.

Free for those connected with homeless services agency; call for info; Appt only (Walk-in for emergencies only)

Spanish spoken? N

Health REACH Clinic (New Orleans Dream Center)

504-621-5544, www.neworleansdreamcenter.org

1137 St. Charles Ave., New Orleans, 70130

10:30-2, 2nd Saturday of each month

Basic primary care services **including dental**, vaccinations, prescriptions. Vet services also. 2010 dates: September 11, October 9, November 13, December 11.

Free; Walk-in Spanish spoken? Y

Louisiana State University Dental School Clinic*

Adults: 504-619-8770 (often a waiting list); Children 6 & under:

504-941-8201; Children 7-13: 504-941-8196;

www.lsusd.lsuhsc.edu

1100 Florida Ave, New Orleans, 70119

M-F 8-5

Dentistry at a discounted rate.

Fees are 1/3 the cost of a regular dentist; Medicaid accepted for children & pregnant women; Assistance in filing for reimbursement from private insurance accepted; Appts only. Call or check website to be referred to specialty depts. such as orthodontics or root canals.

Spanish spoken? N

LSU Mobile Dental Van

(504)903-7307 2614 Tulane Ave at Dorgenois, 8:30-3:30 M-Th Non-profit organization whose mission is to empower residents to improve quality of life through the preservation, maintenance and beautification of neutral grounds, green spaces, playgrounds, parks, community gardens and the urban forest in New Orleans. Supports work in numerous community gardens, including: **Parkway Partners Orchard and Greenhouse**, 1137 Baronne St., 70113

Bienville/ Petite Lafitte Garden, 1730 Clio St, 70113 **Haley's Harvest**, 1630 Oretha Castle Haley, 70113 **Latino Farmers Co-op**, 1410 Oretha Castle Haley, 70113 Call for info about getting involved in an existing garden, or starting a new one.

Additional community gardens in Central City: **Brobson Lutz Garden**, 1203-1215 Baronne St, 70113 **New Orleans Mission Garden/ Orchard**, 1100 Block O.C. Haley, 70113

Food Access: Markets that accept LA Food Stamps

Arens Supermarket

(504) 302-9875, 3911 Washington Ave 8AM-7PM Monday - Sat, Sunday 8AM-12PM

B&L Seafood

(504) 569-9972, 1201 South Rampart St Mon-Sat 8am-8pm/Sun 3-5PM WIC

Bayou Food Store

(504) 522-1004, 2432 Martin Luther King Jr Blvd

Breaux Mart Supermarkets

(504) 262-6019, 3233 Magazine St 7am-9pm, 7 days a week

Brother's Discount Market

(504) 525-5300, 2701 Martin Luther King Jr Blvd Seven days a week, 7AM-9PM WIC

Food Access: Gardens & Farms

Faubourg Delassize Community Garden

1836 Dryades St. (corner with 6th)

For residents of the Delassize area (area between Louisiana, LaSalle, Washington and St. Charles). Call the Delassize info line (504-377-1957) or email garden@faubourgdelassize.org to learn how to participate.

Latino Farmers Cooperative of Louisiana, Inc*

504-322-3341, Fax: 815-333-3613, www.latinofarmerscoop.org Demand-driven, grassroots nonprofit organization planned and incorporated under the Louisiana Agriculture Cooperative Law. LFCL serves emerging farmers, enthusiastic gardeners and conscientious consumers by working together to provide access to farmland, resources, education and training so members can grow healthy food in urban sustainable farms, foster entrepreneurship and address the socioeconomic issues of the Latino community. LFCL manages the O.C. Haley Community Garden located at 1406 Oretha Castle Haley Blvd (corner of Thalia Street), and offers access to plots for \$20 per month.

New Orleans Food & Farm Network*

504-864-2009, www.noffn.org P.O. Box 13185 New Orleans, 70185-3185

Works with individuals, communities, and growers to support sustainable growing practices and ensure equal access to safe, nutritious, enjoyable food. Assists people with education and access to farming in their own yards and at community gardens. Regularly sponsors educational programs for free or low-cost, throughout Greater New Orleans. Supports work in numerous community gardens, including Café Reconcile Garden in the 1200 block of O.C..Haley Blvd.

Call for info.

Parkway Partners

504-620-2224, fax 504-620-2231, www.parkwaypartnersnola.org 1137 Baronne, St., New Orleans, 70113

Basic dental services for HIV+/AIDS infected persons.

Free; Appt or Referral Only

Spanish spoken? Y, Se habla espanol

Medical Center of Louisiana Dental Clinic*

(504) 903-3083

2021 Perdido St., 4th Floor, New Orleans, 70112

M-F, 8-4

Dental work done for "medically compromised" patients (ex:

HIV, heart or cancer patients).

\$15 co-pay for LA residents, \$75 co-pay for non-LA residents, billed for the rest unless qualify for Free Care; Appt. only *Spanish spoken? Y, interpreter by appointment*

RiverTown Optical*

(504) 461-5500

400 Williams Blvd., Kenner

M & F 9-1; Tues & Thu 9-2:45; Wed 9-4

\$20 eye exam and \$20 glasses for low income/fixed income individuals. Limited eyeglasses frame selection and bi-focals cost more.

Bring proof of income to qualify; Appt. only *Spanish spoken? N*

HIV / AIDS & STIs

FACES (Family Advocacy Care Educational Services)*

504-821-4611, Fax 504-822-2084 4640 S Carrollton, Ste 130, New Orleans, 70119 M-F 8-5

A program of Children's Hospital. Coordinated, quality services to HIV infected/affected families, with special attention to pregnant women, children and adolescents, including: Medical case management, mental health, medical transportation, peer support, client drop-in center, other support services. HIV testing available to general public on Wednesdays from 1-3, appts required.

Free; Walk-in or appt., clients may self-refer *Spanish spoken? Y, Se habla espanol*

HIV Outpatient Program (HOP) Clinic*

(504)903-6959, Fax 504-903-6842 136 Roman St., 4th Floor, New Orleans, 70112 M-F 7:30-4

Services for patients with HIV/AIDS, infectious diseases. Partner testing only at this facility. Must bring test results for information on eligibility for services. No longer operating Hep-C clinic; Hep-C patients referred to GI department of hospital 903-5607. Picture ID & Social Security card suggested; Call 903-6563 to check eligibility for free care. Free if qualified, otherwise accepts Medicaid, Medicare, Private Insurance; Walk-in or appt. Spanish spoken? Y, on call. Interpreting support through hospital.

NO/AIDS Task Force - Main Office*

Office 504-821-2601, hotline 504-309-AIDS (2437), www.noaidstaskforce.org 2601 Tulane Ave, New Orleans Office hours M-F 8:30-5; HIV testing W 5-7, F 1-3 Case management, assistance with primary medical care & medications, counseling, volunteer services, education, HIV testing (w/ 30 minute result) and support services, Food for Friends

Recovery & Rebuilding

Castle Rock Church & Urban Impact Ministries

985-893-0218, http://www.urbanimpact.org/castlerockchurch.html
1529 Oretha Castle Haley Blvd., New Orleans
M-F 9-5

Volunteer labor to rebuild homes in Central City area. Materials must be provided by homeowner. See Community Support & Education for information on additional services. Free, no proof of income required; wait list; *Spanish spoken? Y, Se habla espanol*

FEMA General Information*

(800) 621-FEMA, www.fema.gov M-F 7-7

To apply for federal aid or check on the status of your application related to disaster assistance-tornado, hurricane, flooding. Provides assistance to those who are eligible- rental assistance, personal property, small business administration-low interest loan.

Free; Spanish spoken? Y, Se habla espanol

Habitat for Humanity*

Office: 504-861-2077, To apply for a house: 504-861-2059; www.habitat-nola.org

7100 St Charles Ave. (and Broadway Ave) 2nd fl of St Charles Baptist Church, New Orleans

M-F 9-5

Home building at low cost for qualifying New Orleans residents who demonstrate (1) a need for shelter, (2) willingness to partner, i.e. work on the construction of the home (3) repay loan (4) earn 35-50% of median income (5) have good or no credit. More info about who qualifies can be found on website or by calling to request application packet. Process can take one to two years. Fee based on income; Call for info Spanish spoken? N

Safe Streets Strong Communities

(504) 522-3949, www.safestreetsnola.org 1600 Oretha Castle Haley Blvd, New Orleans Mission is to transform the New Orleans Criminal Justice System into one that creates safe streets and strong communities for everyone, regardless of race or economic status.

Free; Call for mtg days and times. *Spanish spoken? Y, Se habla espanol*

Southern Poverty Law Center - Immigrant Justice Project* (800)591-3656, 404-521-6700; www.splcenter.org/legal/ijp.jsp M-Th 9-8; F 9-6; Sat, Sun, 2-6 pm; Leave a message 24 Hours a Day

Manages migrant-worker cases, dealing with wages, health and safety, sexual harassment.

Free; Call for consultation

Spanish spoken? Y, Se habla espanol, also Malayalam, Hindi

Youth Empowerment Project

(504)522-5437, (504)638-1950, www.youthempowermentproject.org 1600 Oretha Castle Haley Blvd., New Orleans M-F 9-5

Advocacy, intensive aftercare, and case management services to New Orleans youth involved in the juvenile justice system. Mainly taking court referrals, call or see website for further resources.

Free; Spanish spoken? N

program and assistance with housing placement. New outpatient substance abuse treatment program for HIV+ people, M-Th 10-2 and M & W 2-3. Call for Care Van and outreach locations. Free; Walk-in or appt.; Clinic by appt. only *Spanish spoken? Y, with appt.*

Project Lazarus*

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(504)949-3609, www.projectlazarus.net Location confidential, PO Box 3906 70177, New Orleans 24 hrs.

Transitional housing for men and women with HIV/AIDS who cannot live independently and whose family and friends are unable to care for them. In-house case management, meals. Programs for substance abuse and homelessness prevention through UNITY, case management for non-residents. Sliding scale; Call for more info Spanish spoken? N

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Reproductive Health

Exhale: After-Abortion Counseling*

1-866-4 EXHALE, www.4exhale.org

SF Bay Area, CA

Central time: M–F 7PM–12AM; Sat–Sun 2 PM–12AM National talk-line & resources for abortion recovery

Free; Spanish spoken? Y, Se habla espanol

Hispanic Prenatal Helpline*

For prenatal information & women's issues: 800-504-7081, For general health info (su familia): 866-783-2645, prenatal-help@hispanichealth.org, www.hispanichealth.org
M-F 8-5 Central time

Call or visit website for referral to Spanish-speaking prenatal care providers and for info on prenatal health in Spanish. Call "su familia" line for general health info, mental health, environmental health.

Free; Spanish spoken? Y, Se habla espanol

LA Breast and Cervical Health Program*

1.888.599.1073

LSUHSC School of Public Health, 1615 Poydras St Ste 1400, New Orleans, 70112

M-F, 8-4:30

Referrals for free breast exams, pelvic exams, PAP smears and mammograms to qualifying low-income women age 40-64.

Free if eligible; Appointment Only Spanish spoken? Y, Se habla espanol

Medicaid Enrollment Line (for LACHIP, LAMOMS, TAKE CHARGE)*

(877) 252-2447, www.lamedicaid.com Enrollment for State Children's health Insurance (LACHIP), Louisiana Moms (LAMOMS), Family Planning (Take Charge). Spanish spoken? Y, Se habla espanol & Vietnamese

Louisiana Civil Justice Center*

(800) 310-7029

M-Th 10-5

Legal service hotline, referrals, counseling on civil cases. Applications must be filled out over the phone to determine eligibility.

Free; Spanish spoken? Y, Se habla espanol

New Orleans Worker Center for Racial Justice*

504-309-5165, www.NOWCRJ.org, workerscenter@gmail.com 217 N Prieur, New Orleans (6th Ward) M-F 9-5

Defends the rights of immigrant and African American workers. Organizes and defends the rights of Guest Workers who arrive on the H2B and H2A visa programs. Organizes and defends the rights of day laborers, working with Congress of Day Laborers, STAND for Dignity and Alliance of Guest Workers for Dignity. Free; Spanish spoken? Y, Se habla espanol, Hindi spoken

Orleans Public Defenders*

(504)821-8101

2601 Tulane Ave, Ste. 700, New Orleans, 70119

Independent legal office which provides legal representation to indigent defendants accused of committing crimes in the Orleans Parish.

Call for info Spanish spoken? N

Patient Advocate Foundation*

800-532-5274; www.patientadvocate.org M-Th 7-7, F 7:30-6

Assistance to patients with specific issues they are facing with their insurer, employer and/or creditor regarding insurance, job retention and/or debt crisis matters relative to their diagnosis of life threatening, chronic or debilitating diseases. Mediation on behalf of patient. Case management, assistance with transportation, housing and other costs.

Free; Spanish spoken? Y, upon request

Justice & Legal Aid

Community Justice Clinic*

504-861-5600, www.law.loyno.edu/clinic Loyola law student legal clinic providing legal services to the indigent of New Orleans.

Free; Call for appt. Spanish spoken? Y, Se habla espanol

Friends & Families of Louisiana's Incarcerated Children

(504) 522-5437 ext 248, (504) 522-5430 fax, www.fflic.org 1600 Oretha C. Haley Blvd, New Orleans

Advocacy and education for families & friends of children involved in or targeted by the juvenile justice system, advocacy for youth in New Orleans public schools facing expulsion or suspension. New Orleans Chapter Meetings are held monthly in the office. For dates and times, please call Mr. Johnsons at 504/522-5437 ext 239.

Call for more info Spanish spoken? N

Juvenile Justice Project of Louisiana

504.522.5437, Fax: 504.522.5430, http://jjpl.org/
1600 Oretha Castle Haley Blvd., New Orleans
Resources for supporting & organizing young people and
transforming the juvenile justice system. Advocacy for youth in
prisons and detention (including LGBT youth in the juvenile
justice system), and youth in New Orleans public schools facing
expulsion, suspension and school arrest.

Call for info Spanish spoken? N

Juvenile Regional Services

(504) 207-4JRS (4577), At Court: (504) 658-9586,

Fax: (504) 267-4789, http://jrsla.org/home/

1820 St. Charles Avenue, Suite 205, New Orleans

Orleans Parish Juvenile Court public defenders. Services include Trial Representation, Dispositional Planning, Appellate

Representation, Social Work, Employment Referrals, Advocacy, Service Referrals.

Call for info Spanish spoken? Y, Se habla espanol

Medical Center of Louisiana OB/GYN Clinic*

504) 903-8412

(504) 903-7090

Fax (504)903-1547

2100 Perdido St., New Orleans

M-F 7:30-4

OB/GYN services.

\$15 with LA ID, \$75 otherwise; Appt. only

Spanish spoken? Y, language line

Midtown Medical Women's Clinic

(504) 244-9681

3500 St. Charles Avenue, New Orleans

M-Th 9-5, F 9-2, Sat 9-12

OB/GYN, abortion services, family planning.

Cash, Medicaid, insurance. Initial visit \$125; Walk-In or Appt.

Spanish spoken? Y, Se habla espanol

Na'Zyia Doula Collective / Birthing Project USA*

504-482-6388, nazia@birthingprojectusa.org, nola@birthingprojectusa.org, www.birthingprojectusa.org 4205 Canal St., New Orleans

Community based labor support group made up of Women of Color who have chosen to unite to offer support to sisters & their families and work as a collective to decrease the high infant mortality rate among African-American & Latina women, through providing care & support to mothers during & after pregnancy.

Free; Call or email for info Spanish spoken? Y, Se habla espanol

National Network of Abortion Funds*

617-524-6040, www.nnaf.org

42 Seaverns Avenue, Boston, MA 02130-2865

National network of grassroots organizations that raise money to directly help women cover the cost of abortion services. Call or visit the website to seek assistance. NNAF will connect women to independent organizations that distribute funds in their area.

Funds are based on each individual's eligibility requirements. Leave a message if no answer. Begin process as soon as possible. Spanish spoken? Y, Se habla espanol Free:

Partners for Healthy Babies Hotline*

800-251-2229 hotline, 504-988-2015 admin, www.1800251baby.org

24 hours

Helps mothers find resources and care in their area anywhere in Louisiana.

Spanish spoken? Y, Se habla espanol Free:

Planned Parenthood*

(504) 897-9200, plannedparenthoodlouisiana.org 4018 Magazine St., New Orleans M 11-7, T-F 9-5, Sat 9-1

Comprehensive women's health services, including family planning, PAP smears, STI testing & treatment for women & men, pregnancy and HIV testing.

Medicaid (Take Charge), cash, credit, check; Appt recommended, Walk-in OK for HIV & pregnancy testing Spanish spoken? Y, Se habla espanol

Safe Haven Program*

1-800-CHILDREN, www.dss.louisiana.gov Crisis intervention/Parent education hotline open 8-8, 7 days a week

Under Louisiana's Safe Haven Law, parents who are unable to care for a baby can bring their baby less than 31-days old to an emergency designated facility, or Safe Haven. By leaving the baby in the care of an employee at a Safe Haven facility, parents can give up custody of a baby with no questions asked. Parents can seek to reclaim parental rights within 30 days by contacting the local parish Office of Community Services.

Free: Call or visit website for Safe Haven locations & details of parental rights under the Safe Haven Law.

Assistance for Formerly Incarcerated People

Community Service Center- Dolores Henley*

504-897-6277 4000 Magazine St., New Orleans M-F 9-4

Case management services for adult ex-offenders, offers assistance with attaining identification, job certification programs. Free; Walk-in OK, Appt preferred Spanish spoken? N

VOTE (Voice of the Ex-Offender)*

504-943-1901, fax 504-943-1905, www.vote-nola.org 3301 Chartres St., New Orleans

Advocacy and education by/with/for formerly incarcerated people, with a focus on: Voter mobilization, economic empowerment, legal education, community education, and leadership development.

Call for schedule of events Spanish spoken? Y, Se habla espanol

Young Aspirations/Young Artists (YA/YA)*

504-529-3306, www.yayainc.com 338 Baronne St., 3rd Fl., New Orleans, 70112 Afterschool & professional enrichment program for youth ages 13 and up, working with adult artists as mentors.

Free; Check website for info Spanish spoken? N

St. Thomas Breast Imaging Center

504-529-5558 Main St. Thomas line, www.stthomaschc.org 1020 St. Andrew (at Magazine), New Orleans M-Th 8-12 & 1-4; F 8-12

Mammograms for women ages 40-65. See listing under Primary Health Care Clinics for info about other services.

Free or low-cost; Walk-in Spanish spoken? Y, Se habla espanol

Take Charge Family Planning Services*

1-888-342-6207 to apply, 1-877-455-9955 for list of doctors; www.dhh.louisiana.gov/offices/?ID=291 P.O. Box 91278, Baton Rouge, LA 70821 Program to aid LA women ages 19-44 in accessing family planning services, including physical exams, lab tests, medications and birth control. Spanish spoken? Y, Se habla espanol, & Vietmanese

Women's Healthcare Center, Inc.*

(504) 899-6010, www.womenshealthcarecenter.com 2701 General Pershing St., New Orleans, 70115 Office hours M-F 9-4:30; Clinic hours W-Sat by appt. Abortion services.

Termination fees range \$395-\$850 based on # of weeks; Appt only

Spanish spoken? Y, Se habla espanol

Women With a Vision, Inc.*

504-301-0428, www.wwav-no.org, wwavinc@wwav.nocoxmail.com 215 N. Jeff Davis Pkwy, Upstairs, New Orleans, 70119 M-F 10-6, with late evening outreach Health education and promotion agency specializing in reproductive health advocacy, prevention, and research. Topics covered

Health education and promotion agency specializing in reproductive health advocacy, prevention, and research. Topics covered include: Birth Control, Family Planning, Sexually Transmitted Infections (STI's), HIV/AIDS, Breast and Cervical Cancer, Reproductive health and self-care, Women's rights to culturally appropriate health care, Helping women find their voice and their right to reproductive and social justice, The impact of street economies and the sex work industry on women of all ages,

Ending gender-based violence, as well as healing from multiple traumas women endure in their daily lives. Our office provides a safe, free of judgment space for women and girls of all ages to focus on Healing, Self-Care, Empowerment, Harm Reduction, Social Justice, Community Building, and Popular Education. Services we provide include: small group sessions, presentations, one-on-one sessions, healing circles, health fairs, workshops, community based organizing and advocacy.

Free; Appts taken, walk-ins welcome *Spanish spoken? N*

800 Race St., New Orleans, 70130

Many programs for Orleans Parish children & youth, including aquatics, ballet, music lessons, football. Must register each season.

Free; Call or check website for schedule Spanish spoken? N

Urban Impact Ministries & Castle Rock Community Church

(504) 523-5556, www.urbanimpact.org 1529 Oretha Castle Haley Blvd., New Orleans M-F 9-5

Youth activities, including after-school homework help, recreation programs and summer programs. See Recovery & Rebuilding section for additional services.

Free; Walk in or call for info Spanish spoken? N

Women's Health & Justice Initiative (WHJI)*

504-524-8626, www.whji.org, info@whji.org P.O. BOX 51325 . New Orleans, LA 70151 M-Th 9-5

WHJI is a radical feminist of color, anti-violence, justice-based grassroots organization that engages in public education campaigns, research projects, and grassroots organizing activities to improve the social and economic health and well being of women of color and their communities. WHJI advocates against punitive social policies, practices, and behaviors that restrict, exploit, regulate, and criminalize the bodies and lives of low-income and working class women of color most vulnerable to violence, poverty, and population control policies of blame, displacement and social neglect.

Programming incorporates grassroots organizing, advocacy, multi-media strategies, art and healing justice, and community-based participatory action research. Current projects include: (1) the formation of the Women of Color Resource & Organizing Center; (2) gender and social vulnerability research & advocacy; (3) reproductive justice & sexual health organizing; and (4) gender violence prevention and public education. WHJI is a local affiliate of INCITE! Women of Color Against Violence.

Free; Call or email for info

Adopt-A-Box), December 4 (Angel Tree Christmas Party). See Primary Care Clinics for listing on monthly free medical clinic. Free; Walk-in

Spanish spoken? Y

New Orleans Parents Organizing Network*

(504) 684-4512, www.nolaparentsguide.org, nolapon.org Po Box 741055, New Orleans, 70174

Publishes NO Parents Guide to Public Schools, comprehensive & frequently updated information to assist parents in researching New Orleans area public schools. Works with parents to organize around public education issues and to conduct parent reviews of schools.

Free; Spanish spoken? N

NOPLAY (New Orleans Providing Literacy to All Youth)

(504) 522.1316, (504)638-1950,

www.youthempowermentproject.org/noplay.htm 1604 Oretha Castle Haley Blvd. (classes held at Tulane Tower Learning Center), New Orleans

M-Th 10-7, F 10-2

GED and basic literacy instruction to out-of-school youth and young adults between the ages of 16-24 from the Greater New Orleans region.

Free; Spanish spoken? N

New Orleans Public Library

(504) 596-2570, www.neworleanspubliclibrary.org 5120 St. Charles Ave (Latter Branch) 70115 M, W 9-8; T, Th 9-6; Sat 10-5; Sun 12-5

Public library system of New Orleans. Access to all kinds of media (books, movies, etc.), computer use, classes and tutoring programs at 12 locations around GNO. See website for full listing of locations, hours & programs.

Free; Spanish spoken? N

NORD (New Orleans Recreation Department)

504-658-3000, www.cityofno.com/portals/portal32/resources/2009NORDFallBrochure.pdf

Hospitals

Emergency 911*

911; 504-671-3969

24hrs

Pre-hospital emergency healthcare.

Medicaid, Medicare, Private Insurance, Private pay;

Spanish spoken? N

Kindred Hospital LTAC and Geriatric Behavioral Health*

504 899-1555, LA TDD/TTY # 800 947-5277

Fax: 504 894-7679

3601 Coliseum Ave, New Orleans, LA 70115

Long-term acute care.

Medicare, Medicaid, Private pay, Managed care insurance; appt. only Spanish spoken? N

Medical Center of Louisiana NO (University Hospital)*

504-903-3000 main line, 504-903-2373 Clinic Appointments 2021 Perdido St., New Orleans, 70112

Level 1 Trauma Center, 24 Hr. ER, adult medicine, general and orthopedic surgery, obstetrics, psychiatry. Orleans Parish rape assessments. Inpatient psychiatry referred to De Paul (1040 Calhoun St., New Orleans, 70018). No pediatrics.

LA residents, \$15 co-pay; out-of-state, \$150 co-pay; Medicare, no co-pay; Medicaid, \$15 co-pay; private insurance; Walk-in OK Spanish spoken? Y, for walk-in emergency services

Touro Infirmary Hospital*

504-897-7011, ER 897-8250 1401 Foucher St, New Orleans 24 hrs.

ER, adult medicine, general and orthopedic surgery, obstetrics. No inpatient psychiatry, no pediatrics.

Medicaid, Medicare, private; Walk-in for emergencies *Spanish spoken? N*

Tulane University Hospital Downtown*

Main line 504-988-5263, Clinic Appointments 504-988-5800 1415 Tulane Ave, New Orleans, 70112 24 hrs.

ER, adult medicine, pediatrics, general and orthopedic surgery, psychiatry, transplants and other specialty care. No inpatient psychiatry or obstetrics: See Tulane-Lakeside.

Medicare, private pay, Medicaid OK for established patients, won't be turned away at ER; Walk-in OK Spanish spoken? Y, Se habla espanol

Mercy Endeavors Senior Center

(504) 568-0607, Fax: (504) 568-0699 1017 St. Andrew, New Orleans M-F 8-4

Socialization, recreation, health programs, spiritual programs, retreats, crafts, computer classes and various other activities to approximately 90 seniors. The program stresses independence and strives to keep older adults active and out of nursing homes. The on-site parish nurse makes referrals, translates medications and medical instructions, as well as encourages weight loss and healthy diets.

Free; Walk in Spanish spoken? Y, Se habla espanol

New Orleans Council On Aging*

504-821-4121 ext. 120 for questions about services; www.nocoa.org 2475 Canal St., Ste 400, New Orleans, 70119 M-F 8-4

Non-profit corporation responsible for seeing that a comprehensive and coordinated assortment of social, recreational, educational, employment and nutritional services are made available for all persons aged 60 and over in the City of N.O. Programs include direct information, advocacy and referrals, low-cost comprehensive dental services, legal services, mental health support services, caregiver support groups, Meals on Wheels, personal care assistance, light home maintenance assistance, utility assistance, minor home repairs, retired & senior volunteer programs, senior companion program & more.

Free; Call for info

Spanish spoken? N

New Orleans Dream Center (at Church of the King)

504-621-5544, www.neworleansdreamcenter.org 1137 St. Charles Ave., New Orleans, 70130 Monthly Adopt-a-Block program for building community, sharing resources, assisting residents with yardwork, rebuilding. 2010 dates: August 28 (Back to School Block Party) 9 AM – 3 PM, September 11, October 9, November 20 (Thanksgiving include enrichment activities in arts & music. After school program includes homework help; summer camp includes one excursion per week.

Free; Walk-in or call Spanish spoken? N

Kedila Family Learning Center & Afterschool Program

(504) 373-5452, dipo@kedila.org, www.kedila.org 1917 Martin Luther King Blvd., New Orleans Youth Build 8:30-3:30, Afterschool 4:30-6:30, Summer Camp 8:30-3.

Afterschool & summer camp programs for ages 6-14, GED and basic construction training for young adults 18-14 years old.

Free; Walk-in or call Spanish spoken? N

Kingsley House

(504) 523-6221

1600 Constance St., New Orleans

M-F 8-5

Daycare for children (11 months to 18 years old) and the elderly, Counseling (first 3 sessions free, fees charged after), Afterschool program, Summer camps, Medicaid/food stamp enrollment. Additional location in NO East: 5640 Read Blvd, 6th Fl., Ste 610, 240-2264.

Free; Walk-in or call Spanish spoken? Y, Se habla espanol

Latino Resource Guide*

www.lahap.org

Comprehensive, online resource guide for Spanish speakers in the greater New Orleans area.

Free; Spanish spoken? Y, Se habla espanol

LGBT Community Center of New Orleans*

(504) 945-1103 Fax: (504)945-1102, www.lgbtccno.org 2114 Decatur St., New Orleans, 70116

Information, advocacy, resources, referrals & support for lesbian, gay, bisexual and transgender people in New Orleans. Regular support groups and events.

Free; Call or visit website for schedule Spanish spoken? N

Prescription Assistance

Louisiana Answers Aging & Disability Resource Center*

504-827-7843, 888-922-8522

2475 Canal St., Ste. 3400, New Orleans

M-F 8-4

Prescription assistance for people aged 21+. One day fillings for some prescriptions and emergency equipment (wheelchairs, etc.). Must have basic contact info available; see listing under Special Needs for other services.

Spanish spoken? N

The Partnership for Prescription Assistance*

(504)897-6110, (888)477-2669, www.pparx.org M-Th: 9-5, F 9-12

Assistance finding prescription medications for people in need. Please know the names of your medications when you call. A specialist will help you apply for the program.

Fees based on out of pocket cost to patient, regardless of insurance or employment status.

Spanish spoken? Y, Se habla espanol, also Vietnamese & Portuguese, Call 888-477-2669

Wal-Mart & Target \$4 Formulary

www.target.com, www.walmart.com,

Wal-Mart & Target pharmacies offer \$4 per 30 day supply for certain medications. Go to a location in person or see website for complete medication listings and information.

Central City area Wal-Mart pharmacy locations:

1901 Tchoupitoulas Street, NO 70130

Spanish spoken? N

Addiction Services

Addiction Helpline*

1-877-947-5900

24 hours

Counseling help with all kinds of substance addictions.

Spanish spoken? N

Alcoholics Anonymous*

504-838-3399; www.aaneworleans.org

Call or check website for information on times and places for daily, free meetings throughout NO area.

Spanish spoken? Y, call 504-444-2677, Se habla espanol

Bridge House

504-522-4475, www.bridgehouse.org

4150 Earhart Blvd., New Orleans, 70125

Intake M-Th 9-3

Substance abuse treatment center for males only. Addiction and relapse services for unaccompanied adults, includes vocational training, resume training, job search assistance; l yr program.

Free; Appt. only Spanish spoken? N

Grace House

(504)899-2423, ext. 16

1401 Delachaise St., New Orleans, 70115

M-F 8-4:30 office hours

1 year substance abuse treatment program. Females only.

Substance abuse treatment, mental health referrals. Call for interview. Residential program. Need to make appt with Intake Coordinator T-W-F 1-5 PM.

Free if qualified; Call for info

Spanish spoken? N

Living Witness Church of God in Christ, Inc. - Nehemiah Restoration Program

(504)524-2959

1528 Oretha Castle Haley Blvd., New Orleans

Complete list of Head Start locations is available online at: http://eclkc.ohs.acf.hhs.gov/hslc/HeadStartOffices#center-list,
Preschool program for children age 3-5 who come from low-income or disadvantaged homes and need enrichment, life-skills and school readiness training to prepare them for entry into kindergarten. Children with disabilities included. Referral by self/

Head Start locations in Central City:

family or social service agency, application.

Peace Head Start, 2500 S. Broad, 504-822-8418. Central City Economic Opportunity Center Head Start, 2020 Jackson Ave., 504-581-2136. Berean Head Start, 1629 Simon Bolivar, 504-524-1281. Martin Luther King Head Start, 1401 Simon Bolivar, 504-524-0391. St. John the Baptist Head Start, 1920 Clio St., 504-529-2557.

Nearby locations: Hope Early Head Start, 4521 Martin Luther King, 504-265-0864. Leslie Early Head Start, 2126 Constance St., 504-522-2725. Kingsley House Early Head Start and Head Start, 1600 Constance St., 504-523-6221; Louise Head Start, 1205 Louisiana Ave, 504-891-2871 Contact individual location for more information about hours.

Free if qualified; Call for info

Spanish spoken? At some locations, call ahead

Hispanic Family Health Helpline*

 $1\text{--}866\text{--}SU\text{--}FAMILIA~(783\text{--}2645), sufamilia@hispanichealth.org,}\\ www.hispanichealth.org$

Health info in Spanish and English, assistance in finding low cost Spanish speaking services.

Spanish spoken? Y, Se habla espanol

Israelite Baptist Church: Liberty City CDC

504-931-3266, jpage@libertycitycdc.org,

www. is rae lite camp. com

2100 Martin Luther King Blvd, New Orleans

M-Th 4-5:30 during school year, Summer Camp June 7-July 9 8:30-5:30

After school program and summer camp, with emphasis on educational reinforcement, reading & math. Programs also

Early Childhood & Family Learning Foundation (Mahalia Jackson Center)

(504) 359-6800, www.mahaliajacksoncenter.org 2405 Jackson Ave., New Orleans

Various services to Central City residents, with a focus on children from birth to age five, including Head Start, Early Head Start, health & wellness, access to social service agencies, job training and readiness, literacy programs, and more.

Free; Call for schedule Spanish spoken? Y, Se habla espanol

Girls First

504-553-5382, www.girlsfirst.info
201 St. Charles Ave., 4411, New Orleans, 70170
Year-long program for girls, meets monthly and includes a residential summer camp. Confidence building through sports.
Ages 6-16 years old, 6-9 for new campers. Participants are accepted in March. Space is limited, acceptance is based on need.
Free; Call or visit website

Spanish spoken? N

GNO Community Healthcare Centers*

504-872-0750, www.gnocommunity.org Database of detailed info on quality, affordable healthcare centers in Orleans, Jefferson, St. Bernard & Plaquemines parishes, searchable by zip code, parish and service type. Spanish spoken? N

Gris Gris Lab

504-872-0577, www.grisgrislab.com
2245 Brainard St., New Orleans, 70113
International healing arts space offering affordable healing sessions, life coaching, women centered classes and playshops, support for women, children and young mothers.
Programs free or low cost; Call for current hours.

Spanish spoken? N

Head Start New Orleans

Orleans Parish 504-529-2557

Faith-based, 6 month, boot-camp style substance abuse treatment program with transitional housing component.

Free or sliding scale, based on income; Call for info *Spanish spoken? N*

The Louisiana Tobacco Quitline*

1-800-QUIT NOW; www.tobaccofreeliving.org

7 AM - 2 AM, 7 days a week

Call line that provides smoking cessation counseling and referrals to other services in LA.

Free for LA residents; Spanish spoken? Y, Se habla espanol

Narcotics Anonymous*

(504) 899-6262 (helpline), (504) 883-8228 (Freedom helpline), (504) 889-8840 (Unity helpline), 504-391-2440 (W. Jeff), 877-554-8308 (Northshore); www.neworleansareaofna.org P.O. Box 13801 (meeting locations all over NOLA), New Orleans Group classes to deal with and end addiction to narcotics held 7 days a week. Call helplines or check website for current schedule of meetings held through out GNO area. Option to speak with a recovering addict.

Free; Spanish spoken? N

NO/AIDS Task Force Outpatient Substance Abuse Treatment*

504-821-2601, www.noaidstaskforce.org 2601 Tulane Ave, New Orleans Office hours M-F, 8:30-5; HIV testing W 5-7, F 1-3 Outpatient substance abuse treatment program for HIV+ people, M-Th 10-2 and M & W 2-3. See listing under HIV/AIDS & STIs for other services.

Free; Walk-in or referral Spanish spoken? Y, Se habla espanol

Anti-Violence Resources

Crescent House Healing & Empowerment Center*

Crisis Line 504-866-9554, www.ccano.org Call 24 hours a day

Safe space (not a shelter). Services for women survivors of domestic abuse and their children, including counseling & legal assistance. Also provides empowerment counseling, comprehensive case management services, and intervention services for children including music, art and play therapy to break the cycle of abuse. Sexual assault crisis counseling program serves women, men, children and caregivers, and includes individual and group counseling, medical advocacy, referrals, outreach and education. Free: Call for info

Spanish spoken? Y, ask for Sister Leah, Se habla espanol

INCITE! Women of Color Against Violence*

www.incite-national.org, http://inciteblog.wordpress.com INCITE! is a national activist organization of radical feminists of color advancing a movement to end violence against women of color and our communities through direct action, critical dialogue, and grassroots organizing. INCITE! is made up of grassroots chapters and affiliates across the U.S., including the Women's Health & Justice Initiative and formerly the New Orleans Women's Health Clinic; a national collective that works to leverage this grassroots organizing on a national and transnational platform; and thousands of members and supporters internationally. INCITE! works with groups of women of color and their communities to develop political projects that address the multiple forms of violence women of color experience in our lives, on our bodies, and in our communities.

Metropolitan Center for Women and Children*

504 837 5400, statewide rape crisis 1-888-995-7273, LA state wide hotline 1-888-411-1333 (call goes directly to them), www.metrobatteredwomen.com
Location confidential, Call 24 hours a day

Community Support & Education

Agenda for Children

504-586-8509, 800-486-1712, 877-543-7411 (Spanish), www.agendaforchildren.org 1720 St. Charles Ave., New Orleans, 70130 M-F 9-5

Child care resource & referral program helps families find and choose quality care. Also programs and counselors to assist parents with child care referrals for their specific needs and training workshops for child care providers.

Most programs free, trainings between \$10-\$50; Call for appt. or Walk-in

Spanish spoken? Y, Se habla espanol, ask for Maria at 877-543-7411, or leave a message

Ashe Cultural Arts Center

504-569-9070, ashecac@gmail.com, www.ashecac.org
1712 Oretha Castle Haley Blvd., New Orleans
Creates and supports programs, activities and creative works
emphasizing the contributions of people of African descent.
Center offers theater programs, children's artistic and cultural
programs, wellness events and more. Sistahs Making A Change
health and wellness program provides dance and health education
on Monday and Thursday evenings from 6-8 pm. Call or visit
website for schedule.

Free; Call, walk in or email for info Spanish spoken? N

Dryades YMCA

(504) 299-4964 2220 O.C. Haley Blvd., New Orleans M-F 9-5

Summer camp and pre-K-8th public charter school, as well as School of Commerce for adults with LPN and CNA programs. Public school is free, other services have fees; Call or walk-in for info Spanish spoken? N

Employment

Café Reconcile Youth Workforce Development Program

(504) 568-1157

Fax: (504) 568-9599, www.cafereconcile.com

1631 Oretha Castle Haley Blvd., New Orleans

Program for youth ages 16-22, includes assessment, life skills training, literacy & numeracy skills, onsite work training, case management and post-training placement, in the areas of culinary & construction work.

Free; Call for info Spanish spoken? N

New Orleans Job Corps*

(504) 368-6828, fax 504-368-6151

8825 Airline Dr., New Orleans

M-F 8-4:45

Academic, vocational, and social skills training program for low-income young people ages 16-24.

Free; Spanish spoken? N

Liberty's Kitchen*

504-822-4011 ask to speak with a member of the program team, www.libertyskitchen.org

422 1/2 S. Broad St., New Orleans, 70119

On the job training program for youth ages 16-20, includes case management, education & job placement services.

Call for info Spanish spoken? N

Unemployment Insurance*

866-783-5567, www.laworks.net

24 hrs. automated system

Info about and help applying for unemployment insurance benefits. Need to be (1) out of work due to no fault of your own (2)able to work (3)available to work (4) actively seeking work. Amount awarded depends on previous wages earned. Takes at least 3wks to receive benefits. Information about job service, employer tax info, labor and employment law also available. Free; Spanish spoken? Y, Se habla espanol

Emergency shelter for women and children who are survivors of domestic violence, provides legal advocacy, medical advocacy, services for victims of sexual assault, residential and non-residential counseling for domestic violence, human trafficking or sexual assault.

Free; Call for more info Spanish spoken? Y, Se habla espanol

New Orleans Family Justice Center*

504-592-4005, 24 Hour Crisis Line 504-866-9554, Fax 504-4009 830 Julia St., New Orleans, 70113

M-F 8:30-5

Comprehensive one-stop center for survivors of family violence and their children. Co-locates agencies to provide coordinated and consolidated legal, law enforcement, social and health care services.

Free; Call for more info Spanish spoken? Y, call ahead

Project Save (CCANO)*

(504)310-6872, www.ccano.org

1000 Howard Ave Suite 200, New Orleans, 70113

Emergency legal representation for survivors of domestic violence in Orleans Parish. Staff attorneys help with legal orders to keep survivors safe and to protect their legal rights. Services may include temporary restraining orders, temporary child support, temporary custody, and temporary use of property.

Free; Spanish spoken? Y, through Hispanic Apostolate

Shelters & Housing

Baronne Street Transitional Housing (CCANO-Orleans Parish CARE Center)

(504)269-9311, www.ccano.org/homeless.htm 2407 Baronne St., New Orleans Transitional housing program (up to a year and half - two years) for working homeless families. Many services and meals provided. Case management for residents.

Fee is 20% of income.

Spanish spoken? N

The Greater New Orleans Fair Housing Action Center (GNOFHAC)*

(504) 596-2100, http://www.gnofairhousing.org 404 S. Jefferson Davis Pky, New Orleans M-F 9-5

Investigations of discrimination complaints, legal support to survivors of discrimination based on race, color, religion, sex, national origin, familial status and disability in rental, sales, mortgage lending and homeowner's insurance transactions. Post-purchase housing counseling to homeowners who are behind on their mortgage payments, facing foreclosure, struggling with predatory loans, and dealing with Road Home appeals and insurance claims. Fair housing education to service providers and first-time homebuyers.

Free

Spanish spoken? Y, Se habla espanol

Housing Authority of New Orleans (HANO)*

Info hotline (504)670-3333, fax 504-286-8788, Housing Choice Voucher Program 504-708-2800, 866-202-3487, www.hano.org 4100 Touro St., New Orleans

Main office: M-F 8:30-5 Voucher Program: M-Th 8:30-12:30, 1:30-4, F 8:30-11:30

Section 8 vouchers for rental assistance.

Free Spanish spoken? Y, Se habla espanol

Processes SSI/Disability Claims. It takes approx. 120 days to process a claim and an average of 3 attempts to receive benefits. Go to local SS office for assistance with signing up - call for locations.

Free:

Spanish spoken? N

Medicare*

8006334227. www.medicare.gov

Health Insurance program for citizens of 65+ years or those receiving SSI or disability benefits for 2+ years. Individuals with Lou Gehrig's disease (ALS) or end-stage renal disease also qualify. Enrollment through Social Security Office 800-772-1213, which also has a "Low SS Program" that qualifies individuals who need extra help paying for medicine.

Free;

Spanish spoken? Y, Se habla espanol

Touro Diabetes Management Center

(504) 897-8813

3600 Prytania, Ste. 18, New Orleans

M-F 8:30-4:30

Outpatient diabetes education and training w/ MD order.

Physician's order needs to be completed, signed and faxed to 504-894-8586.

Medicare, Medicaid, private insurance, sliding scale for uninsured (60% off); Appt. only, or call for schedule

Spanish spoken? Y, language line

Special Needs

Families Helping Families*

Orleans 504- 943-0343, Jefferson 504-888-9111, www.fhfsela.org 4118 Franklin Ave, New Orleans, 70112 M-F 9-4

Information referral agency for individuals with disabilities and their family members.

Free;

Spanish spoken? N in New Orleans office, Y in Jefferson office

LATAN (Louisiana Assistive Technology Access Network)* 225.925.9500, 800.270.6185, 225.925.9560 Fax; www.latan.org 3042 Old Forge Drive, Baton Rouge, 70808 M-F 8-5

Helps LA residents access devices, technology and aids that allow a person to be more independent, through reduced-interest, fixed-rate, extended-term loan program. Assistive Technology (AT) Marketplace (donated AT devices available for low or no cost). *Spanish spoken? Y, Se habla espanol*

Louisiana Answers Aging & Disability Resource Center*

504-827-7843, 888-922-8522, www.louisianaanswers.com 2475 Canal St., Ste. 3400, New Orleans M-F 8-4

Prescription assistance for people aged 21+. One day filings for some prescriptions and emergency equipment (wheelchairs, etc.). Referrals to utility & rental assistance. Help applying for and managing Medicare & Medicaid. Must have basic contact info available.

Free; Walk-In Spanish spoken? N

LA Office of Disability Determinations*

(504) 838-5000, fax 866-444-2216 PO Box 5916, Metairie, 70009 M-F 8-4:30

Jericho Road Episcopal Housing Initiative

504-895-6763, info@jerichohousing.org, www.jerichohousing.org
1631 7th St., New Orleans
M-F 9-5

Develops and sells affordable energy efficient homes in Central City to families making below 80% of the area median income. Also partners with neighborhood residents, organizations and businesses to support neighborhood-based community revitalization projects.

Spanish spoken? N

Liberty House

504-412-3914

2020 S. Liberty St., New Orleans

24 hours; office hours 8-5

Transitional housing program for homeless women ages 15-27 who are pregnant and/or have children.

Fee is 30% of income

Spanish spoken? N

Lindy's Place

5042690184, www.lindysplace.org

2407 Baronne St., New Orleans

M-F 8-5 office hours; staffed 24 hours

Transitional shelter for single, unaccompanied homeless women age 21 or older in need of a structured environment; meals included, daily chores. Referrals for mental health and physical medical care . 1 year maximum stay.

Pay \$5 per day at beginning of month; Must be willing to save 70% of income Spanish spoken? N

Neighborhood Housing Services of New Orleans

504-899-5900, www.nhsnola.org 4528 Freret St., New Orleans

M-F 9-5

Assistance for first time home-buyers, with education, counseling and credit repair classes. Assistance for home-owners with researching contractors and overseeing work done. Some financial assistance available.

Some services free, fees for inspections, classes and estimates. Spanish spoken? N

New Orleans Mission

(504)523-2116, www.neworleansmission.org 1130 Oretha Castle Haley Blvd., New Orleans M-F 9-6

Overnight shelter for men & women. Intake from 1-3 PM, or arrive at 4:30 Pm for a bed weekdays; Weekends, arrive at 6 PM, intake at 7 PM. Must be out by 7 AM. Day room available from 9AM - 4PM. Transitional housing available for women with a full time job and children between 5 & 10 years old who are in school. Transitional housing for men with full time jobs. Dinner & breakfast served only to those staying overnight.

Free Spanish spoken? N

New Orleans Neighborhood Development Collaborative

504-524-3919, fax 504-524-8955, uanderson@nondc.org, www.nondc.org

1055 St. Charles Ave., New Orleans

Develops and sells quality single family housing in Central City and works to eliminate blight in the area. Seeks to influence the development and revitalization of community amenities such as parks, libraries and commercial corridors.

Free Spanish spoken? Y, Se habla espanol

Unity of Greater New Orleans

504-899-4589, hotline 1-888-821-4542, www.unitygno.org 2407 Baronne St., New Orleans M-F 8-4, outreach Sat 8-4, Sun 10-5 Assists in finding housing for the homeless, refers people to

housing assistance programs.

Free Spanish spoken? Y, Se habla espanol

Voyage House (CCANO)

504-269-3969, 504-347-5581, www.ccano.org 2407 Baronne St., 3rd Floor, New Orleans

Permanent housing for homeless women 39+ with substance abuse and/or mental health issues. Includes counseling, case management.

Sliding scale: Free if there is no income; Otherwise, 30% of income. If SSI, 30% of back pay since moving in must be paid. *Spanish spoken? N*

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